



MAIL ORDER SHIPPING

All products in our web site include regular ground shipping. You have the option to upgrade your shipping to air at an additional cost for time sensitive orders.

SHIPPING POLICY

Fredericksburg Fudge Company puts forth great effort to ensure that all orders are shipped in a timely manner. However, we will not guarantee the delivery date of any order. All orders placed on this site are subject to product availability and will be shipped according to our shipping policies.

SHIPPING DESTINATIONS

Fredericksburg Fudge Company currently ships worldwide to any street address that is registered with UPS. All international orders require approval of a freight quote to be provided via email before shipment. International orders require additional validation in order to be processed, including but not limited to verification of billing/shipping addresses, phone number, and email address. To ensure your order is processed and shipped in a timely manner, please provide the most accurate information.

SHIPPING METHODS

Our company ships orders to both commercial addresses and residential addresses. Commercial addresses are defined as business addresses situated on commercially zoned real estate, as determined by the freight carrier. Residential addresses include homes, apartments, condominiums, and other dwellings designated by the carrier as a residential address. Deliveries to residential addresses may incur additional fees. Businesses operated from a house, apartment, or other dwelling are not considered commercial addresses and will be charged any applicable residential fees. Most orders are shipped via UPS.

ADDITIONAL CHARGES

If you provide an inaccurate ship to address and UPS makes an address correction at their time of delivery your credit card will be charged an additional \$15.00. We make every effort thru UPS Worldship to verify every address prior to shipment. Be sure to include suites or apartment numbers. UPS can verify an address, but can not identify a left out suite or apartment number.